



Tri-County Aerospace, Inc.

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TRI-COUNTY AEROSPACE WARRANTY POLICY

Tri-County Aerospace warrants that all rewinds, repairs, and replacement parts will be free from defects for twelve (12) months from the time the unit ships. This warranty is applicable only when the unit is operated, handled, and maintained in accordance with OEM and/or Tri-County Aerospace's recommendations and instructions for continued airworthiness.

All warranty considerations are subject to the following requirements:

1. All units under warranty consideration must have a completed *TCA Return Authorization Form*, Document No. TCAF-SLS-03. To obtain a copy of this form contact TCA's Quality Assurance Department.
2. Customers must provide all available data related to the performance of the unit, including but not limited to functional test data, field performance, and operational condition.
3. Customers are responsible for in-bound freight charges associated with components returned to Tri-County Aerospace for warranty evaluation.
4. Accepted and approved warranties are repaired and returned at no charge using the same method of shipment as the original repair.
5. Repaired units shall not be disassembled, repaired, or altered in any way without prior authorization from Tri-County Aerospace.

If Tri-County Aerospace in its sole discretion finds that the product was defective, the unit shall be repaired at no additional cost to the customer.

If Tri-county Aerospace in its sole discretion finds that the product is not defective due to components or services rendered by Tri-County Aerospace, a notice of warranty denial, including a statement of objective findings, will be sent to the customer. Tri-County Aerospace will submit a repair proposal for review and approval by the customer.

For additional information concerning Tri-County Aerospace's warranty policy, contact Tri-County Aerospace's Quality Assurance Department at 305-639-3356.